How to Update Phone Number on EthosCE Account While SMS text feature is not Working

1. Navigate to https://ce.unthsc.edu

2. Click 'Log in'.

*disruption in the SMS Text-In services for RSS participants which may affect message when marking attendance for RSS sessions. We are working with our resolve this issue as quickly as possible. In the meantime, RSS participants can session attendance by visiting https://ce.unthsc.edu/code*
3. Click 'My account'.

![Image showing My account page with a focus on the search bar and the 'My account' option highlighted.]

4. Click 'Edit'.

![Image showing My Account page with the option to view or edit account settings.]

**ATTENTION:** There has been a disruption in the SMS Text-In services for RSS participants which may affect your ability to send attendance codes via text message when marking attendance for RSS sessions. We are working with our software development team to resolve this issue as quickly as possible. In the meantime, RSS participants can mark session attendance by visiting https://ce.unthsc.edu/code.
5 Click 'Mobile'.

My Account

View Edit Bookmarks My activities Orders Commitments

Account Profile Mobile

ATTENTION: There has been a disruption in the SMS Text-In service sending attendance codes via text message when marking attendance with our software development team to resolve this issue as quickly as possible, participants can mark session attendance by visiting...

6 Click 'Delete & start over' button.

Your mobile phone number
Your mobile phone number has been confirmed.
2542146748

Delete & start over

Sleep Time

- Disable messages between these hours
  If enabled, you will not receive messages between the specified hours.

The site timezone is 11:02am CDT (-05:00 GMT). Please adjust your preferred sleep time...

9 PM
7 Click the "Phone number" field and enter your mobile number. Make sure Country selection is correct.

8 Click 'Confirm number' button.
Currently, you will not receive a 'Confirmation code' until SMS Text-in services are restored.

ATTENTION: There has been a disruption in the SMS Text-In services for RSS participants sending attendance codes via text message when marking attendance for RSS participants can mark session attendance by visiting https://ce.u.

Mobile phone number

Confirmation code
Enter the confirmation code sent by SMS to your mobile phone.

Confirm number  Delete & start over

Go ahead and click 'Confirm number'.
You will get the message 'The confirmation code is invalid'. Your number will be changed within the system.